

DIVISION Operations	Walt Disney World.	ISSUE NO.
DEPARTMENT Main St/Adventureland		PAGE 1 OF 8
SUBJECT Swan Boats	STANDARD OPERATING PROCEDURE	EFFECTIVE DATE 12/1/79
		REVISION DATE NO.
NARRATION		

Loading Narration

Ladies and gentlemen, as you enter the boat please lower your head, watch your step and continue moving to the front of the boat, filling in all available spaces. Thank you.

At Dock

Good (morning, afternoon, evening) ladies and gentlemen, and welcome aboard _____. My name is _____ and I'll be your guide as we tour the Magic Kingdom's inland plaza waterways. For your own personal safety, I would like to remind you to please remain seated, keep hands and arms inside the boat and no smoking please. Thank you.

End of Dock

The area to my left is Tomorrowland, our world of the future. Several major corporations have worked with WALT DISNEY WORLD to create many of the attractions found in Tomorrowland. In Monsanto's "America the Beautiful", which is a free attraction, you are swept off on a scenic tour across our nation while inside a 360 degree circlevision theatre. "If You Had Wings", sponsored by Eastern Airlines, and also free, takes you on a scenic journey through vacation wonderlands of the world. You roller coaster lovers can take a real thrill ride on RCA's "Space Mountain". Racing fans compete on Goodyear's "Grand Prix

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DIVISION Operations	Walt Disney World.	ISSUE NO.
DEPARTMENT Main St/Adventureland		PAGE 2 OF 8
SUBJECT Swan Boats	STANDARD OPERATING PROCEDURE	EFFECTIVE DATE 12/1/79
		REVISION DATE NO.
NARRATION		

End of Dock (Continued)

Raceway", and the progress of electricity is portrayed in GE's "Carousel of Progress", another free attraction. One of our more unique attractions in Tomorrowland is the WEDway People-Mover. A revolutionary new transportation system using magnetic motors with no moving parts, it is sponsored by "America's Investor-owned Electric Companies" and takes you for a preview trip through Space Mountain.

Facing Bridge - Tree on Right

Up ahead is Main Street, our nostalgic gateway to the Magic Kingdom. Main Street, USA, depicts America at the turn of the century -- our nation at the crossroads of change, when gas lamps were giving way to electric lights and horse-drawn vehicles were making room for new-fangled "horseless carriages". Real steam powered trains depart from a grand Victorian station in Town Square for a journey around the outside of the Magic Kingdom. The "Walt Disney Story" features the life and works of Walt Disney in a special exhibit and film presentation. Right next to City Hall in Town Square, we have a full service bank, open until 4:00 p.m. each day for your convenience.

At Willow Tree

The "Crystal Palace Restaurant", to my left, offers a variety

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DIVISION Operations	Walt Disney World.	ISSUE NO.
DEPARTMENT Main St/Adventureland		PAGE 3 OF 8
SUBJECT Swan Boats	STANDARD OPERATING PROCEDURE	EFFECTIVE DATE 12/1/79
		REVISION DATE NO.

NARRATION

At Willow Tree (Continued)

of fine foods in a buffeteria dining atmosphere. The restaurant was inspired by two actual structures, the Crystal Palace in New York City and the Conservatory at San Francisco's Golden Gate Park. Located to the left of this restaurant, you will find the services of Central First Aid, Lost Children, and a fully equipped Gerber Baby Care Center.

Gray Wall

We are now entering the lush vegetation of Adventureland. Much of Adventureland is based on Walt Disney's academy award winning "True Life Adventure" film series. The area re-creates exotic, far-off regions of the world. Here you may dine in an old Caribbean village setting, shop in a bustling North African market place and enjoy the steel drum band of "JP and the Silverstars".

In Sight of the Treehouse

Directly in front of us is the "Swiss Family Robinson Treehouse". Walt Disney produced a film of this classic adventure story and many reproductions from the original sets can be seen as you climb the tree's three levels. The tree itself is constructed of concrete and steel, covered with fiberglass. There are 750,000 (seven hundred and fifty thousand) plastic leaves that

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DIVISION Operations	Walt Disney World.	ISSUE NO.
DEPARTMENT Main St/Adventureland		PAGE 4 OF 8
SUBJECT Swan Boats	STANDARD OPERATING PROCEDURE	EFFECTIVE DATE 12/1/79
		REVISION DATE NO.

NARRATION

In Sight of the Treehouse (Continued)

were hand-placed on the tree which towers 60 feet into the sky and spreads 90 feet at its widest point.

Jungle Cruise Railing

Off to my left is the "Jungle River Cruise". After boarding an explorer's launch and waving good-bye to civilization, your fearless skipper will take you on a danger-filled safari down foreign rivers and exotic jungles of the world.

Oasis Hut

The tall pagoda in the background to my left is the "Tropical Serenade" sponsored by the Florida Citrus Growers. This was the first audio-animatronic show created by Walt Disney. It features a variety of birds, flowers, and wild tikis performing just for your entertainment.

End of Jungle Cruise Railing

Beyond the Tropical Serenade, in Caribbean Plaza, is the thrilling "Pirates of the Caribbean". Here, while traveling along waterways through dark and eerie caverns, you will witness highseas pirates plundering a seacoast town somewhere along the old Spanish Main.

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DIVISION Operations	Walt Disney World.	ISSUE NO.
DEPARTMENT Main St/Adventureland		PAGE 5 OF 8
SUBJECT Swan Boats	STANDARD OPERATING PROCEDURE	EFFECTIVE DATE 12/1/79
		REVISION DATE NO.

NARRATION

After Second Treehouse Bridge

WALT DISNEY WORLD encompasses 27,400 acres, an area twice the size of Manhattan Island and about the same size as the city of San Francisco. Approximately 7,000 acres of this land have been set aside for conservation and will remain undeveloped.

Walt Disney wanted to create a Vacation Kingdom where people could visit and play in a relaxed atmosphere. We presently have four (4) resort areas located on the outskirts of the Magic Kingdom. The Contemporary Resort Hotel, the Polynesian Village (both of which can be reached by monorail), the Golf Resort Hotel, and for those guests who love the outdoors, the Fort Wilderness Campgrounds.

On the edge of Fort Wilderness lies our newest attraction, "River Country". Water fun and adventure for all ages is awaiting you there.

First Bend to Right

Ahead is the Concord Bridge leading to Liberty Square and Frontierland. Liberty Square portrays our nation at the time of its founding. Cobblestone streets and quaint shops re-create the Colonial America of our forefathers. There you will find the "Hall of Presidents", an inspiring and dramatic story of America's history. Also, overlooking the riverbank, is the

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DIVISION Operations	Walt Disney World.	ISSUE NO.
DEPARTMENT Main St/Adventureland		PAGE 6 OF 8
SUBJECT Swan Boats	STANDARD OPERATING PROCEDURE	EFFECTIVE DATE 12/1/79
		REVISION DATE NO.

NARRATION

First Bend to Right (Continued)

"Haunted Mansion". This is the home of 999 happy ghosts, ghouls, and goblins just "dying" to meet you.

Second Bend - Left

In Frontierland, you can relive the old west much as it was a century ago when hardy pioneers first explored the wilderness. On Tom Sawyer's Island, you can experience the adventures of Mark Twain's famous characters. The "Country Bear Jamboree" is a foot-stompin' hoedown featuring the zaniest troupe of bears ever assembled. "Big Thunder Mountain Railroad", a spectacular thrill ride on a runaway mine train, is scheduled to open in the Winter of 1980.

After Concord Bridge


Ahead is Cinderella's Castle which serves as the focal point for the entire Magic Kingdom and the gateway to Fantasyland. Its spires tower 180 feet into the air. Upon entering the castle, you will see colorful, mosaic murals depicting the story of Cinderella; located on the second floor, for a taste of medieval dining, is King Stefan's Banquet Hall. Reservations may be made at the entrance to the restaurant.

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DIVISION Operations		ISSUE NO.
DEPARTMENT Main St/Adventureland		PAGE 7 OF 8
SUBJECT Swan Boats	STANDARD OPERATING PROCEDURE	EFFECTIVE DATE 12/1/79
		REVISION DATE NO.

NARRATION

Facing Castle

The "happiest land of all" is Fantasyland. Some of the attractions found there are the "Mickey Mouse Revue", "It's a Small World", and "20,000 Leagues Under the Sea". You will also enjoy the shows at the Fantasy Faire Theatre where you may see many of your favorite Disney characters.

After Castle Bridge

This afternoon, at 2:00 p.m., you can see the _____ Parade going from Frontierland to Main Street, USA. This is a perfect time to photograph your favorite Disney characters. Tonight at 9:00 p.m. and 11:30 p.m. we invite you to view the Main Street Electrical Parade. This is a most unique event--the park will be darkened along the parade route, enhancing the floats and performers. More than 500,000 tiny light bulbs, animation, and musical entertainment make up this fantasy-filled parade. If you are spending the evening here, we suggest the best viewing time for the electrical parade will be at 11:30 p.m. And don't forget the special fireworks display beginning at 10:00 p.m. from the rear of the castle.

Before Tomorrowland/Fantasyland Bridge


I've enjoyed being your guide this (morning, afternoon, evening) and I certainly hope your stay in the Magic Kingdom

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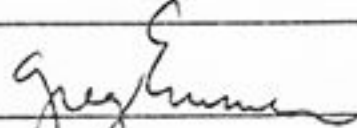
DIVISION Operations		ISSUE NO.
DEPARTMENT Main St/Adventureland		PAGE 8 OF 8
STANDARD OPERATING PROCEDURE		EFFECTIVE DATE 12/1/79
SUBJECT Swan Boats		REVISION DATE NO.
NARRATION		

Before Tomorrowland/Fantasyland Bridge (Continued)

is a pleasant one. As we approach the dock, I ask that you please remain seated, keeping your hands and arms inside the boat, until we have come to a full and complete stop.

Exit Spiel

Please exit to the rear of the boat towards me. Remember to watch your step and lower your head. Thank you.

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